

Security fix for government faxing via MFDs

An alliance between Ricoh and Australian software developer BNS Group has developed a solution that allows Government departments to send unclassified faxes from multi-function devices (MFDs). Australian Government IT policy does not allow multifunction devices with fax options to be connected to the network to send or receive unclassified faxes due to potential security breaches, as stipulated in the Australian Government Information Security Manual. Therefore, they required both MFDs for printing and copying, as well as standalone fax machines to meet their document requirements.

This new solution, which utilises Ricoh's MFDs and GlobalScan NX with BNS Group's fax technology, allows departments to consolidate print, copy, scanning and faxing on one device without compromising their IT security.

"Ricoth is the only MFD manufacturer to provide this functionality while meeting the Government IT policy," said Iain Heddle, State Manager, ACT, Ricoh Australia.

"This solution provides increased security, audit accuracy and reduces the need for stand-alone faxes, which can be a source of information leaks (wiki-leaks) and data spillages."

End-users sending from the Ricoh MFDs are identified when sending the fax by their secure network log-in and in conjunction with BNS Group's technology, ensuring that the full audit trail is resident on the fax server.